

PRIVACY AND COOKIES POLICY

This website privacy policy describes how Playgarden Design & Resources Ltd protects and makes use of the information you give the company when you use this website.

If you are asked to provide information when using this website, it will only be used in the ways described in this privacy policy.

What information do we collect about you?

We gather and use certain information about individuals in order to provide products and services and to enable certain functions on this website.

We also collect information to better understand how visitors use this website and to present timely, relevant information to them.

We may collect the following information:

- Name and contact information including email address
- Website usage data
- Other information relevant to client enquiries

How will we use the information about you?

Collecting this data helps us understand what you are looking from the company, enabling us to deliver improved products and services.

Specifically, we may use data:

- For our own internal records
- To improve the products and services we provide
- To contact you in response to a specific enquiry
- To customise the website for you
- To send you promotional emails about products, services, offers and other things we think might be relevant to you
- To send you promotional mailings or to call you about the products, services, offers and other things we think might be relevant to you
- To carry out our obligations arising from any contracts entered into by you and us

Our use of your personal information will always have a lawful basis, either because it is necessary for our performance of a contract with you, because you have consented to our use of this information, or because it is in our legitimate interests.

We make sure your personal information is always secure and protected. We will not retain your data for longer than necessary for the purposes set out in this policy.

You have a right at any time to stop us from contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes, please send an email to info@playgardens.co.uk or write to us at Playgarden Ltd, Aizlewoods Mill, Nursery Street, Sheffield, S3 8GG.

Who will we share your information with?

We may share your information with other companies in our group (Create Partnerships) where they help to provide our services to you.

We use a third-party email service, Constant Contact, to manage our regular email communications. Your name and email address may be seen and processed by Constant Contact in order for us to use this tool. We encourage you to read Constant Contact's privacy statement using the following link - <https://www.endurance.com/privacy/privacy>.

We will not sell your personal data to anyone.

Access to your information, correction and deletion

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email us at info@playgardens.co.uk or write to us at Playgarden Ltd, Aizlewoods Mill, Nursery Street, Sheffield, S3 8GG.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

You also have the right to request from us the erasure of your personal data, the right to restrict processing, object to processing as well as in certain circumstances the right to data portability. Please refer to the contact points given above.

Cookies

This site uses cookies – small text files that are placed on your machine to help the site provide a better user experience.

In general, cookies are used to retain user preferences, store information for things like shopping carts, and provide anonymised tracking data to third party applications like Google Analytics. As a rule, cookies will make your browsing experience better.

However, you may prefer to disable cookies on this site and on others. The most effective way to do this is to disable cookies in your browser. We suggest consulting the Help section of your browser or taking a look at the About Cookies website which offers guidance for all modern browsers.

Changes to our privacy policy

We will keep our privacy policy under regular review and we will place updates on this web page. This privacy policy was last updated on 23rd May 2018.

How to contact us

If you have any questions about this policy, please email info@playgardens.co.uk or write to Playgarden Ltd, Aizlewoods Mill, Nursery Street, Sheffield, S3 8GG.